STO RFI #13-01 – SB 1234/ California Secure Choice Retirement Savings Program

Section I California Secure Choice Request for Information

1. INTRODUCTION

The California Secure Choice Retirement Savings Trust Act of 2012 (California Government Code Sections 100000 - 100044) propelled California ahead of other states in addressing the problem of retirement security for private sector employees. Nationwide, nearly half of private sector workers have no access to retirement savings plans at their workplace. The figure is higher in California where more than half of private sector workers have no access to employer-sponsored plans. Secure Choice seeks to enable these workers to assume more personal responsibility to get on the path to retirement security by establishing a supplement to Social Security that will give them a real chance to avoid retiring into poverty. Meeting that objective will also alleviate strain on California's safety net programs.

To help design the newly-created California Secure Choice Retirement Savings Program (Program), the California Secure Choice Retirement Savings Investment Board (Board) requests information from financial service providers, scholars and other experts from university schools of management or business, and institutes of labor studies and relevant research foundations. Financial service providers include registered investment companies and life insurance companies that provide retirement investment products and are qualified to do business in California. Financial service providers also include companies registered to do business in California that provide payroll or recordkeeping services, and offer retirement plan or payroll deposit Individual Retirement Account (IRA) arrangements using products of regulated investment companies and insurance companies qualified to do business in California.

Because the scope of the questions is broad, and because responses are being sought from a diverse range of experts, it is not expected, nor required, that respondents answer all questions. Respondents should answer only those questions relevant to their expertise and experience.

2. DISCLAIMER

This Request for Information (RFI) is issued for information and planning purposes only and does not constitute a solicitation. Responses will not be returned. A response to this notice is not an offer and cannot be accepted by the Board to form a binding contract. Responders are solely responsible for all expenses associated with producing and submitting the response. All information in RFI responses marked *Proprietary* will be handled accordingly.

3. SECURE CHOICE BACKGROUND

Legislation enacted in 2012 (SB 1234, Chapter 734, 2012) authorizes consideration of the Program. If implemented, the Program would provide a voluntary, low-risk, automatic-enrollment retirement savings plan for an estimated 6.3 million California workers who currently lack access to retirement savings plans through their jobs. The Program would require private

employers with five or more employees not currently offering a retirement savings plan to provide their employees access to, and payroll deductions for, Secure Choice retirement accounts. Implementation is contingent on enactment of subsequent legislation. The Program would be administered through the State Treasurer's Office with oversight from the ninemember California Secure Choice Retirement Savings Investment Board (Board).

Before the Legislature can consider further legislation to implement Secure Choice, SB 1234 requires the Board to conduct a market analysis and feasibility study to determine whether the legal and practical conditions for implementation can be met. Funding for the market and feasibility study must come from private nonprofit or for-profit entities, or from federal sources. The use of State funds for the study is prohibited. Upon completion of the study, the Board will provide the results and its recommendations to the Legislature, and await further authorizing legislation to implement the program.

The purpose of the study is to determine: (1) the design and structure of a retirement savings program best suited to the needs of the population of eligible California employees; (2) whether the program could be self-sustaining and create no liabilities for the employers or the State of California; and (3) whether the program would meet the necessary legal conditions specified by SB 1234.

More specifically, the study likely will include: (1) surveys of eligible participants and employers; (2) a review of academic literature on retirement savings participants' needs and behaviors, and on plan design elements that maximize participation and maximize retirement income replacement ratios; (3) legal analysis to determine how to structure the Program in a way that meets legal requirements set forth in SB 1234; and (4) an actuarial analysis to determine whether likely demand and participation would make the program self-sustaining.

Because the study's recommendations will guide development of the Program on which many California workers may rely for a source of secure retirement income, and because the Program could serve as a model for similar programs in other states, the research will need to be relevant, thorough, comprehensive and of the highest quality.

4. GOALS, OBJECTIVES AND GUIDING PRINCIPLES

The primary goals and objectives of the Program include the following:

- Create a self-sufficient retirement program, with minimal start-up and ongoing costs, for the estimated 6.3 million California workers who currently lack access to workplace retirement savings plans.
- Establish a process that makes it easy for employers to facilitate employee enrollment in the Program with minimal and simple work for employers.
- Maximize worker participation while providing a simple opt-out method for employees who choose not to participate.
- Make appropriate investments for Program participants that protect principal and offer growth opportunities.

- Ensure that Program participants have portable benefits and minimize "leakage" to accumulate sufficient savings. "Leakage" refers to the early withdrawal of money from a retirement plan by the account holder before their retirement.
- In the long-term, facilitate the conversion of retirement savings to a reliable and lifelong stream of income to supplement Social Security.

<u>Included below is a non-exhaustive list of guiding principles for the overall program design</u> and administration:

- The Program shall include, as determined by the Board, one or more payroll deposit IRA arrangements.
- Eligible participants will be automatically enrolled.
- The automatic, or "default," contribution rate will be set at three percent of participants' income for those who do not affirmatively choose a higher contribution level. The Board could, however, adjust the default contribution within a range of two to four percent of participants' income.
- Maximum investment levels will be set in accordance with contribution limits set for IRAs by the Internal Revenue Code.
- The plan should be designed to preserve the safety of principal and provide a stable and low-risk rate of return.
- Risk to plan assets should be limited through the diversification of investments.
- Fees and costs should be low and transparent.
- Program retirement accounts must qualify for the favorable federal income tax treatment ordinarily granted IRAs under the Internal Revenue Code.
- The Program must <u>not</u> be considered an employee benefit plan under the federal Employee Retirement Income Security Act of 1974 (ERISA).
- The Program must create no liability for the State of California or employers.

5. INFORMATION REQUESTED

Innovation and creative ideas are highly encouraged.

The Board is requesting information about how best to design and administer the Secure Choice Program.

The Board asks that the response contain:

- The name of the company, university, foundation or other organization and brief overview
- The name of the individual(s) submitting the response
- The title(s) or position(s) of the individual(s)

- Indication of willingness to participate in a follow-up call or interview if necessary to clarify answers
- Contact information including a telephone number and email address
- Detailed responses to the questions found in Section II of this document [Respondents are not necessarily required to answer all questions. Answer only questions relevant to your expertise and experience.]

Respondents are invited to include additional information they feel would benefit the Board in its development of the Request for Proposal (RFP) for the Secure Choice market analysis and feasibility study and for the design and implementation of the Program.

6. PROTESTS

Since this RFI is not a request for bids on goods and services, and no commitment is required of either party, protests are not appropriate and will not be considered by the Board.

7. DISPOSITION OF MATERIALS

All material submitted in response to this RFI will become the property of the State of California and will be returned only at the State's option and at the respondent's expense.

8. CONTACT INFORMATION

The contact for this RFI is:

Grant Boyken California Secure Choice Retirement Savings Program 915 Capitol Mall, Room 110 Sacramento, CA 95814

Attn: Secure Choice RFI #13-01

Email address: grant.boyken@treasurer.ca.gov

9. KEY DATES

Questions regarding the RFI process or the intent or content of the RFI should be submitted to the contact identified above and clearly marked "Questions Relating to Secure Choice RFI 13-01." Questions must be received in writing or by email on Friday, September 27, 2013.

Written responses to the RFI are to be received by the Board in writing on Friday, November 15, 2013. Respondents are strongly encouraged to submit the RFI response prior to the due date, if possible. RFI responses should be delivered to the contact identified above.

Responses must be submitted in a digital format either as an attachment to an e-mail or some other digital format such as a compact disc or a thumb drive. Although not required, an additional hard copy response will be accepted.

Section II RFI Questions

Plan Structure

1. What type of plan structure would you recommend to best meet the statutory goals and objectives for the Program, which include simplicity, ease of administration for employers, preservation of principal and portability of benefits (e.g., a pooled fund with guaranteed interest credited to individual accounts on a regular basis that utilizes a gain and loss reserve? Individually held IRA-type accounts with a variety of funds from which participants could choose? Something else altogether?)

Investment Options

- 2. What investments would you recommend to best meet the goals and objectives of the Program, both in terms of the types of funds and underlying assets, and the style of management (i.e., active vs. passive)?
- 3. If you recommend more than one investment option, what would you recommend as the "default," or automatic, option that would be chosen for participants who do not make an affirmative decision?
- 4. Would you recommend including any insured interest or insured income products? Why or why not? What are the advantages and disadvantages of these products in terms of performance, risks, cost and transparency?
- 5. Would you recommend the Program provide a lifelong stream of guaranteed income? If so, how would you convert retirement savings into a lifelong retirement income stream, and what investment product would you recommend to accomplish this objective?
- 6. Would your recommendations require changes to the investment policy parameters in SB 1234? If so, what modifications to the statute would you recommended, and why?
- 7. What recommendations would you make to ensure an effective risk management system is in place to monitor risk levels of the Program and ensure risks taken are prudent and properly managed?

Plan Design and Features

- 8. What would you recommend as the automatic, or "default," contribution level for participants who do not opt out, but who do not make an affirmative decision to contribute at a higher rate than the default rate?
- 9. What options, if any, would you recommend for an automatic escalation feature that increases participants' contributions over time?

- 10. Are there any other plan design features that should be included (or eliminated) to ensure the plan meets the goals and objectives of the Program? Please explain.
- 11. What plan design elements would you recommend to minimize pre-retirement "leakage"?

Costs and fees

- 12. Provide an estimate of the ongoing administrative costs and fees of the investment options you recommend and identify the components of those costs and fees.
- 13. How would you propose to assess fees to cover the costs required to start up the plan? Please identify the components of those costs and fees.
- 14. How would you recommend the Board ensure transparency of fee and expense information available to the Board and Secure Choice participants including transparency of service providers' relationships or potential conflicts that may increase costs and/or conflict with the interests of plan participants?

Administrative issues

- 15. What are your recommendations for identifying, and disseminating information to, eligible employers and employees (including employees of nonparticipating employers)? Consider the potential roles that could be played by California's Employment Development Department, any other state agencies or departments, and/or private sector vendors.
- 16. What are your recommendations for managing enrollment, the receipt and recordkeeping of employee payroll contributions and transactions, and managing rollovers in and out of Program accounts, including potential roles for the Employment Development Department, any other state agencies or departments, and/or private sector vendors?
- 17. Do you have any particular concerns about, or anticipate any significant challenges with, administering the Program? If so, how would those concerns and challenges best be addressed?

Legal issues

- 18. What approach would you recommend to demonstrate the Program is not subject to ERISA and that Secure Choice accounts would qualify for favorable federal income tax treatment generally granted IRAs?
- 19. What further statutes and/or regulations would you recommend be enacted in order to strengthen the legal basis for this retirement savings program?

Establishing a Retirement Investments Clearinghouse

SB 1234 grants the Board the authority to establish an online clearinghouse, and to register for inclusion on the website vendors who offer employer-sponsored retirement plans and payroll deduction plans and who meet specified requirements. The cost of establishing the registration process and the online clearinghouse would be borne equally by registered vendors.

- 20. Please provide your assessment as to whether there would, or would not, be sufficient interest from vendors to establish an online Retirement Investments Clearinghouse.
- 21. How would you recommend the Board establish a process to register participants and operate the clearinghouse effectively, efficiently, and in a manner that eliminates or reduces any liability on the part of the Board associated with registering participants and operating the clearinghouse?

Developing the RFP for the market research, plan design and feasibility study

- 22. Do you have any recommendations for the type of firm, or firms, that would be most qualified and able to conduct the work necessary for the market research, feasibility and plan design study?
- 23. Are there firms that would be able to successfully conduct all aspects of the work, or is it likely the Board will have to contract with more than one firm?
- 24. Do you have recommendations about requirements that should be included in the RFP either in terms of the scope of work required or the qualifications of bidders?

Strategies for seeking and securing funding for the market research, plan design and feasibility study

By statute, funding to complete the market and feasibility study can only be obtained from the contributions of private individuals, private nonprofit or for-profit entities, from federal sources or from any combination of such sources. The use of State funds or borrowing funds for the study is prohibited.

- 25. Do you have suggestions and/or examples for the types of organizations that might be able and willing to donate significant funding, or sources of federal funds that might be available for the study?
- 26. Given that some organizations do not or cannot donate directly to governments, will the fact that donated funds must be placed in a State of California account make it more difficult to raise money? If so, can you suggest funding solutions or arrangements that might help to avoid this difficulty while maintaining the state's independent oversight and jurisdiction over the study?

Timeline for the market research, plan design and feasibility study

Below is a timeline Secure Choice staff presented to the Board at their first meeting. The Board directed staff to revise the timeline and aim to implement the program and begin enrolling participants in 2015.

27. Do you have recommendations for revising the timeline in a manner that would allow for an earlier implementation date?

Activities	Dates
Release the RFI and receive responses from experts and scholars	Sept. 2013 – Nov. 2013
Prepare RFP for the market and feasibility study	Sept. 2013 – Jan. 2014
Release RFP and choose vendor(s) to conduct the study	Jan. 2014 – April 2014
Vendor(s) conduct market and feasibility study	April 2014 – Oct. 2014
Board considers study recommendations and transmits final report with recommendations to the Legislature, including a request for the authority to make the Program operational if the study's findings are favorable	Oct. 2014 – Jan. 2015
If the Board recommends making the Program operational, and in anticipation of receiving Legislative authority to do so, develop RFPs for administrator, record keeper, investment consultant and other contracts necessary to operate the program.	Jan. 2015 – July 2015
Enactment (or failure) of an authorizing statute expressing the approval of the Legislature to fully implement the Program	July 2015
If authorizing statute is enacted, begin the bidding process for vendors and consultants necessary to administer the Program	July 2015 – Oct. 2015
Secure Choice begins enrolling participants	Early 2016